

Committee(s): Police Performance and Resource Management Sub-Committee	Date: 29 th June 2018
Subject: YTD Performance against measures set out in the Policing Plan 2018-21	Public
Report of: Commissioner of Police Pol 56-18	For Information
Report author: Stuart Phoenix, Head of Strategic Development	

Summary

1. This report summarises performance against the measures in the Policing Plan 2018-21 for the period 1st April 2018 to 31st May 2018.
- 2.

MEASURE	CURRENT ASSESSMENT	4 th QUARTER ASSESSMENT	3 rd QUARTER ASSESSMENT	2 nd QUARTER ASSESSMENT	TREND
Measure 1: The number of crimes committed in the City	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➡
Measure 2: The capability and impact the Force is having against countering Terrorist Activity.	SATISFACTORY	SATISFACTORY	SATISFACTORY	CLOSE MONITORING	➡
Measure 3: The capability and impact the Force is having against countering Cyber Attacks.	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	➡
Measure 4: The capability and impact the Force is having against countering Fraud.	SATISFACTORY	SATISFACTORY	SATISFACTORY	SATISFACTORY	➡
Measure 5: The capability and impact the Force is having in safeguarding and protecting Vulnerable People.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➡
Measure 6: The capability and impact the Force is having against countering Violent Crime.	CLOSE MONITORING	CLOSE MONITORING	SATISFACTORY	SATISFACTORY	➡
Measure 7: The capability and impact the Force is having in policing City Roads.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➡
Measure 8: The capability and impact the Force is having providing Protective Security to the City and responding to Public Order.	CLOSE MONITORING	CLOSE MONITORING	REQUIRES ACTION	REQUIRES ACTION	➡
Measure 9: The capability and impact the Force is having against countering Acquisitive Crime.	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	➡
Measure 10: The level of satisfaction of victims of crime with the service provided by the city of London police.	QTR results not yet received	CLOSE MONITORING	CLOSE MONITORING	CLOSE MONITORING	-
Measure 11: The percentage of people surveyed who believe the police in the City of London	REPORTED ANNUALLY	REPORTED ANNUALLY	REQUIRES ACTION	REPORTED ANNUALLY	NA

are doing a good or excellent job.					
---------------------------------------	--	--	--	--	--

Recommendation

It is recommended that your Sub Committee receives this report and notes its contents.

Page | 2

Main Report

Background

1. This report presents Force performance against the measures published in your Committee's Policing Plan 2018-21, reporting for the months of April and May 2018. All relevant performance information is contained within Appendix 'A'. Members are asked to note that owing to the desire for this Sub Committee to scrutinise the CoLP financial reports ahead of the Police Committee, the Sub Committee's dates have been recalibrated to fit in with the financial reporting cycle, unfortunately, it therefore no longer synchronises with the performance data reporting quarters. So due to the timing of this Sub Committee performance data is only available for April and May 2018.
2. For the Force Performance Management Group (PMG), measures are graded around whether performance is 'satisfactory', requires 'close monitoring' or 'requires action'. As requested at the Performance Sub-Committee meeting in May 2017 the report to your Sub-Committee continues to reflect the grading reported at PMG and the summary table shows the trend from the previous quarter over a rolling 4 quarter period where available.
3. As with previous performance reports, a broad overview of wider Force performance is also included for Members' information and interest as part this covering report.

Current Position

Overview of Force Performance

4. A comparison with the same period in 2017-18 shows that between 1st April and 31st May 2018.
 - Violence with injury has risen from 50 crimes for April-May 2017/18 to 92 crimes for the same period this year, this represents an increase of 84%.
 - Violence without injury has also seen an increase for the first 2 months of 2018/19 rising from 62 crimes last year to 74 crimes for this reporting period.
 - At the end of May 2018 the total number of crimes reported in the City for the year to date is 1088 rising from 935 for the same period last year, reflecting a 16.36% rise.
5. There remain a number of SARAs in operation to tackle violent crime; specifically targeting knife crime/gang ANPR activations and violence and ASB around Liverpool Street station.

6. Vulnerability remains a Force priority this year and is monitored through the Force Vulnerability Dashboard. The Force continues to focus on the issue of suicide attempts and is working to raise awareness of this issue during the FIFA World Cup as this is often linked historically as a period associated with increases in domestic abuse, which often also leads to potential suicide attempts.
7. In addition to those items reported in previous quarterly reports to your Sub Committee, notable Force achievements and activities during the 1st quarter 2018/19 include the following:
 - Project Servator went live across London on 5th April 2018. Teams of Metropolitan Police (MPS) officers have been specially trained to carry out Project Servator deployments, following an 18-month trial of the policing tactics to deter, detect and disrupt a range of criminality, including terrorism. They will work with Project Servator officers from CoLP, British Transport Police (BTP) and the Ministry of Defence Police (MOD) to carry out joint deployments across the capital, including busy areas such as shopping centres, tourist attractions and transport hubs.
 - The Force supported the policing of the Commonwealth Heads of Government Meeting (CHOGM) held between 16th – 19th April across London. The Force provided significant resources in support of this event with officers placed on 12 hour shifts.
 - As a result of a Major Crime Team Investigation three men were sentenced on the 19th April for conspiracy to supply counterfeit identification documents to Albanian men who had entered the UK illegally, these individuals have been jailed for a total of 10 years.
 - The Force officially soft launched its Cyber Griffin initiative on 1st May. This will see specifically trained officers work with communities to deliver three aspects, updates and threat briefings; incident response exercises and advisory groups made up of subject matter experts. Initial response has been good with the first Cyber Griffin Event fully subscribed.
 - On 12th May the Force took part in Op Raptor which was a joint emergency services operation run by the MPS at Heathrow Airport. The exercise was a live action scenario designed to test joint responses to a terrorist incident. The exercises aimed to increase the ability of services to operate effectively together and was attended by members of the Force Tactical Firearms Group and observed by the AC.
 - On 24th May the Cyber Crime unit arrested 2 suspects in Sheffield on suspicion of money laundering as part of a wider investigation into a group involved in fraud enabled by computer takeover. The victim in this case is a City resident who was persuaded to transfer over £73k into two separate bank accounts with a further transfer of £22k prevented.
 - The Force Project Servator Team were deployed in support of Thames Valley Police in the run up to the Royal Wedding with the intention of disrupting, deterring and detecting hostile reconnaissance and wider crime in the area to support the successful policing of this event.

Performance against measures

8. There are 11 measures reflected within the Force Plan for 2017/18 reviewing overall crime, the Force Control Strategy priorities, victim satisfaction and public survey around the perception of police within the City.
9. **Measure 1** – This tracks the overall crime picture for the City as information for your Sub Committee. For this period this measure has been assessed as Close Monitoring reflecting the 16.35% rise in crime for the year to date.
10. The next 8 measures reported cover the priority crime, threat & harm areas identified within the Force Strategic Assessment 2017-18, which forms the basis of the Force Control Strategy. The Policing Plan highlighted these as the main priorities for the Force within year and the measures contain a suite of indicators and performance information assessing the capability of the Force to tackle the issue and the impact work is having.
11. Each area of the Control Strategy has an assigned a Plan Owner; at the monthly Tactical Tasking & Co-ordinating Group (TT&CG) the plan owners provide an update as to the progress against their areas. This information is used to inform the plan assessment as to the achievement of each measure. An update is provided in 4 areas, Pursue, Protect, Prepare and Prevent so the plan owner can articulate the progress being made in each area to mitigate the crime/threat area within the City.
12. The reports made to TT&CG are combined with the statistics produced for each area to give the information contained within Appendix A to inform Members of the Force's current position. Measures that are not reported as Satisfactory are summarised below for ease of reference.
13. **Measure 5** – Vulnerable Persons. This measure is reflected as Close Monitoring based on the assessment given at our Tactical Tasking Group. There is an increase in harassment and the number of people attempting suicide in the City continue to be high.
14. **Measure 6** – Victim Based Violent Crime. This continues to rise within the City in line with the national position. The Force has a Violent Crime Task Force (formally Op Sceptre) dedicated to tackling this crime type. The Patrol Strategy will be targeting patrols to hot spot areas within the City and resources will be increased on peak times to address this crime type. Increased footfall in the City has been assessed as one of the drivers for Violent Crime increase with particular reference to the Night Time Economy. More people are coming into the city on a Saturday night, a peak time for violent crime. Over 8,000 accessing Bank/Monument in 2017, compared to under 5,000 2 years ago, (based on TfL figures).
15. **Measure 7** – Roads Policing. This is reflected as Close Monitoring due to a number of specialist vacancies within the Force Roads Policing Team which are being recruited to. It should be noted within the report that there is a change in reporting definitions used by the Department for Transport in how injuries are recorded, this may result in a future increase in the number of injuries recorded as "Serious" nationally which will also impact on how it is recorded in London, including the City.
16. **Measure 8** – Public Order and Protective Security. This remains Close Monitoring reflecting the current resourcing of the public order teams, however, Force recruitment activities should ensure these are filled when the next tranche of

transferees joins the Force in July. There has however been a reduction in protest activity within the City for the first two months of this year.

17. **Measure 9** – Acquisitive crime. Some crime areas continue to show increases on last year – notably shoplifting, burglary and theft from person. The Force is developing a SARA to tackle shoplifting and deploy a number of tactics to address this issue including patrolling of hotspots.
18. **Measure 10** – The fourth quarter survey results for 2017/18 show the Force at 80.2% overall satisfaction for the financial year. This is below 85% and results in the assessment criteria of Close Monitoring. A number of recommendations have been made in order to impact positively on this result. The Force has also now launched a 'track my crime' facility, which should assist to improve performance in this area. The first quarter results will not be available until July/August for review.
19. **Measure 11** – This measure is an annual measure, the annual survey is scheduled to be conducted in October 2018 and Strategic Development have begun liaising with Corporate Communications around this to ensure it is distributed to as wide an audience as possible as part of the Force wider survey programme.

Background Papers:

- **Appendix 'A' Performance Summary**

Contact:

Stuart Phoenix

Head of Strategic Planning

020 7601 2213

Stuart.phoenix@cityoflondon.pnn.police.uk